

**CONSUMER GRIEVANCES REDRESSAL FORUM**  
**SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED,**

**TIRUPATI**

**This 05<sup>th</sup> day of May'2025**

**C.G.No.351/2024-25/Kadapa Circle**

**CHAIRPERSON**

Sri. V. Srinivasa Anjaneya Murthy  
Former Principal District Judge

**Members Present**

Sri. K. Ramamohan Rao	Member (Finance)
Sri. S.L. Anjani Kumar	Member (Technical)

***Between***

Smt. P. Varalakshmi, Ammavari Street,  
Vontimitta (M), Kadapa Dist.

Complainant

***AND***

1. Superintending Engineer/O/Kadapa
2. Dy.Executive Engineer/O/ Vontimitta
3. Executive Engineer/O/Kadapa
4. Assistant Accounts Officer/ERO/Vontimitta

Respondents

This complaint came up for final hearing before this Forum through video conferencing on 05.05.2025 in the presence of the respondents, complainant remained absent and having considered the material placed by both the parties, this Forum passed the following

**ORDER**

- 01.** The complainant filed the complaint during the Vidyut Adalat conducted on 26.03.2025 at Vontimitta stating that there was spelling mistake in her name in the pertaining to her service connection SC.No.2345336002492 in the records of the respondents and it is to be rectified.

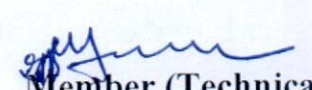


02. The said complaint was registered as C.G.No.351/2024-25 and notices were issued to the respondents calling for their response. The respondents submitted their response stating that on receiving the complaint they rectified the spelling mistake.
03. Heard the respondents through video conferencing. Complainant remained absent. The respondents submit that on receiving the complaint, they rectified the spelling mistake. We verified the account of the complainant in the website of the APSPDCL and found that the spelling mistake in the name of the complainant is rectified. Since the grievance of the complainant is redressed, the complaint is closed. There is no order as to costs. The secretary of the Forum is instructed to forward a copy of this order to the complainant herein through whatsapp and Post.
04. The complainant is informed that if she is aggrieved by the order of the Forum, she may approach the Vidyut Ombudsman, 3<sup>rd</sup> Floor, Plot. No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar, Mahanadu Road, Vijayawada-08 in terms of Clause.18.1 of Regulation.No.3 of 2016 of Hon'ble APERC within 30 days from the date of receipt of this order and the prescribed format is available in the website [vidyutombudsman.ap.gov.in](http://vidyutombudsman.ap.gov.in).

Typed to dictation by the computer operator-2 corrected and pronounced in the open Forum on this 05<sup>th</sup> day of May'2025.

  
CHAIRPERSON

  
Member (Finance)

  
Member (Technical)



**Documents marked**

**For the complainant: Nil**

**For the respondents: Nil**

**Copy to the**

**Complainant through whatsapp and Post**

**All the Respondents**

**Copy Submitted to**

**The Chairman & Managing Director/Corporate Office/APSPDCL/  
Tirupati.**

**The Vidyut Ombudsman, 3<sup>rd</sup> Floor, Plot No.38, Sriramachandra Nagar,  
Vijayawada-08.**

**The Secretary/Hon'ble APERC/Vidyut Niyantrana Bhavan, Adjacent  
to 220/132/33/11 KV AP Carbides Sub Station, Dinnedeverapadu Road,  
Kurnool-518002, State of Andhra Pradesh.**

**The Stock file.**

*05/05/2025*



